



PRIVACY POLICY

Absolute Pre-Packing & Storage
Last updated: September 2026

Absolute Pre-Packing & Storage respects your privacy and is committed to handling the personal information you provide to us responsibly.

This Privacy Policy explains the types of information we may collect, why we collect it and how we use and protect it.

Information We May Collect

When you contact us, request a quote, make a booking, purchase packing supplies or use our website, we may collect information including:

- Your name
- Phone number
- Email address
- Collection and delivery addresses
- Details about your move or storage requirements
- Information you provide when requesting a quote
- Payment and transaction information
- Communications between you and Absolute Pre-Packing & Storage

We only collect information reasonably required to provide our services and operate our business.

How We Collect Your Information

Information may be collected when you:

- Submit an enquiry through our website
- Request a quote
- Contact us by telephone, email, text message or social media
- Book a removal, pre-packing or storage service
- Purchase packing materials
- Communicate with us about an existing booking



How We Use Your Information

We may use your information to:

- Prepare quotations
- Arrange bookings
- Provide removal, packing and storage services
- Contact you about your booking
- Process payments and invoices
- Respond to enquiries
- Maintain business and accounting records
- Improve our services and website
- Meet legal or regulatory obligations

We do not sell customer information to third parties.

Sharing Your Information

We may provide information to third parties where reasonably necessary to operate our business or provide your requested service.

This may include payment processors, accountants, IT or website providers, insurers and other service providers assisting us with our business.

We may also disclose information where required or authorised by law.

Website and Cookies

Our website may use cookies and similar technologies to help the website operate properly, understand how visitors use the site and improve the website experience.

Your browser may allow you to block or delete cookies.

Protecting Your Information

We take reasonable steps appropriate to our business to protect personal information from misuse, interference, loss and unauthorised access, modification or disclosure.

No internet or electronic storage system can be guaranteed to be completely secure.



Accessing or Correcting Your Information

You may contact us if you would like to request access to personal information we hold about you or ask us to correct information that is inaccurate.

Marketing

We may occasionally contact existing or prospective customers about services that may be relevant to them where permitted by law.

You may ask us to stop sending marketing communications at any time.

Questions or Complaints

If you have a question or concern about how we handle your personal information, please contact us.

We will make reasonable efforts to investigate and respond to your concern.

Changes to This Policy

We may update this Privacy Policy when our business practices or legal obligations change. The current version will be published on our website.

Contact Us

If you have questions regarding these Terms & Conditions, please contact:

Absolute Pre-Packing & Storage

Queensland, Australia

Phone: **0498 148 715**

Email: **absoluteprepackingsuncst@gmail.com**

Website: **absoluteprepacking.com.au**